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How-to File for Out-of-Network Benefits

Step 1: Call the member services phone number on the back of your insurance card.

Step 2: Tell the Customer Service Representative you would like to know about your coverage for speech-language therapy benefits with an Out-of Network provider.

Step 3: Write down the person you spoke with.

Date of call -

Time of call -

Step 4: Have the following information ready and available for the call.

Insured's name:

Child's name and date of birth:

Insurance member ID and policy/group numbers:

Provider: Ruth Maldonado, M.S., CCC-SLP at Be Brave Speech Therapy, Inc.

CA License: 20171

ASHA Certification: 14028702

NPI Number: 1740818681

Step 5: Ask the following questions while speaking with your insurance company.

What is my coverage for speech-language therapy benefits?

Do I need pre-authorization for speech-language therapy? If so, how do I obtain it?

What forms do I need to submit when filing my claim?

Where can I find the forms on your website? Can you email me a copy?

Can I file my claim online or do I need to mail/fax it to you?

Do I need to file my claim within a certain amount of time after the date of service?

Do I need a superbill from the speech-language pathologist?

How long does it take to process my claim?

What can I do if you deny the insurance claim?

What is the process for filing a claim after I have a superbill for services?

Based on what you disclose at our initial phone consultation, Be Brave Speech Therapy, Inc. may let you know which of the following codes you should tell your insurance company that you are seeking

reimbursement for. However, they will be an estimate and based solely on the information you provide (could change). The actual diagnosis codes will be determined after the formal evaluation.

Speech-Language Therapy CPT Codes:

92522 - Evaluation for speech sound production

92523 - Evaluation of speech sound production AND receptive/expressive language function

92521 - Evaluation of Speech Fluency (stuttering/cluttering)

92507 - Treatment of speech, language, voice, communication, and/or Auditory Processing Disorder/
Individual

92508 - Treatment of speech, language, voice, communication, and/or Auditory Processing Disorder/
Group

Speech-Language Therapy Diagnosis (ICD-10) Codes:

F80.0 - Articulation/phonology disorder

F80.1 - Expressive language disorder

F80.2 - Mixed receptive-expressive language disorder

F80.4 - Speech & language delay due to hearing loss (chronic ear infection)

R482.2 - Childhood Apraxia of Speech